



EXHIBIT C

NOTICE

This document has been prepared exclusively for:

December 11, 2003

Case Number or Client I. D. 014208.1635

Number of pages to follow: 5 Attn: Chad Terrell/Esmarie Garland

The information contained in this electronic communication is privileged and confidential and is intended only for the use of the addressee. The term "privileged and confidential" includes, without limitation, attorney-client privileged communications, attorney work product, trade secrets, and any other proprietary information. In transmitting this communication, the sender does not waive any claim to privilege or confidentiality. If the reader of this message is not the intended recipient, or employee/agent of the intended recipient, he/she is hereby notified that any publication or distribution of this communication is unauthorized. If you have received this message in error, please notify us by telephone immediately so that we can arrange for the return of the original documents to us at no cost to you.

Comments:

The text on the left side of the figure was cut off (step 3 in Fig.2) when the figure was sent to us.

PATENT ART, L. L. C.
635 Fritz Drive • Suite 110
Coppell, Texas 75019
Telephone (972) 304-2100
Facsimile (972) 304-8880

A4

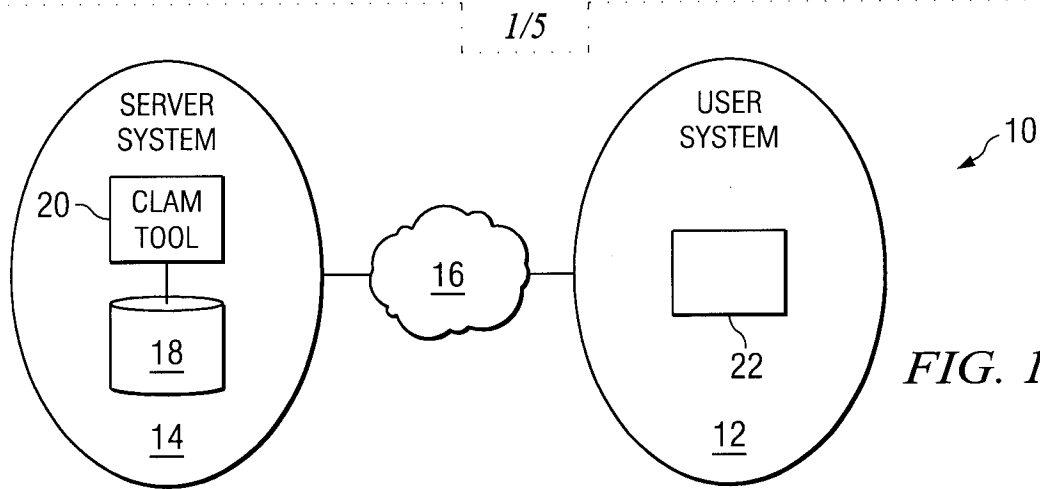
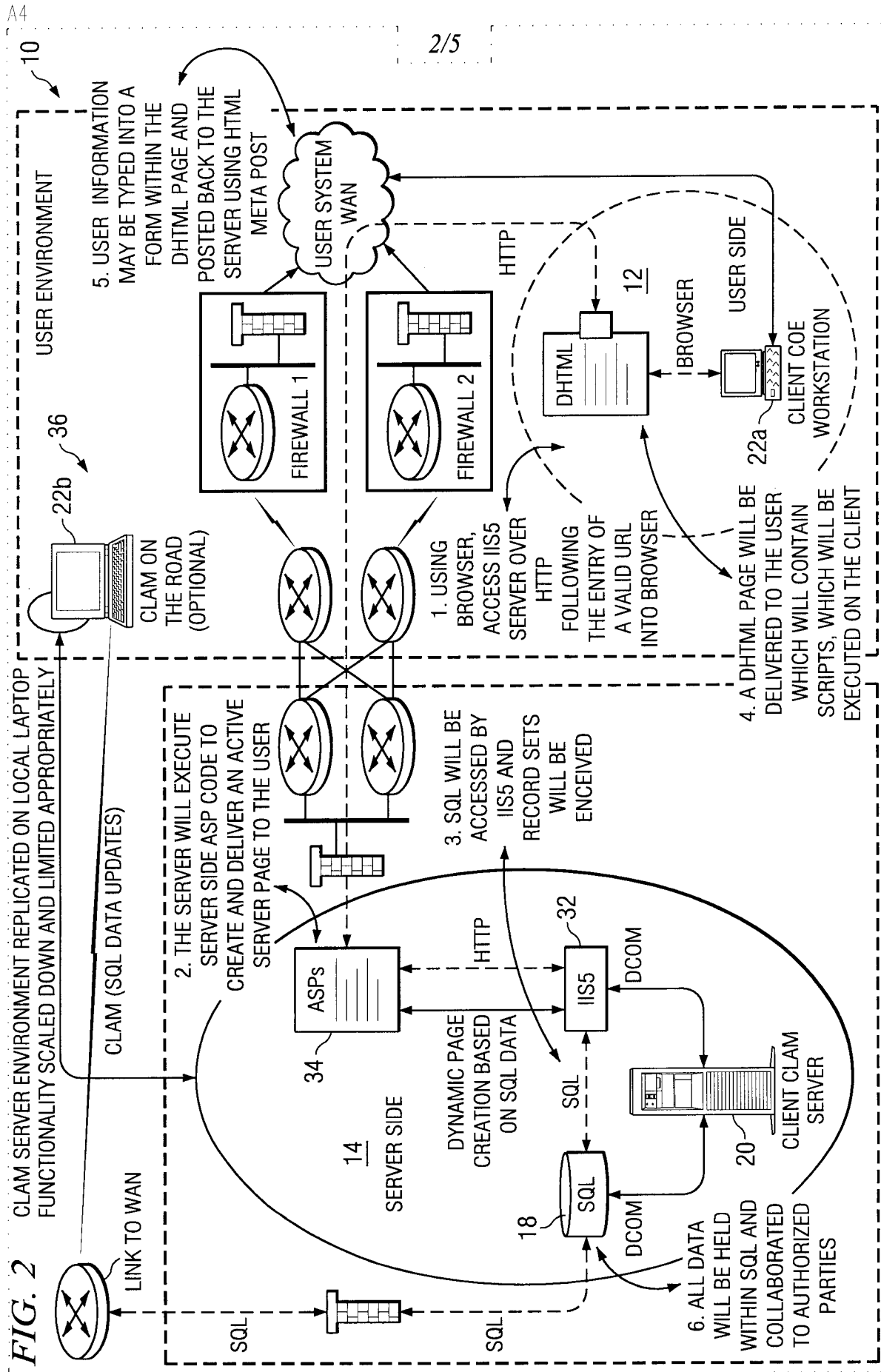


FIG. 4

INTERFACE CONCEPTS

- 150
- I. PRE
 - A. PROCUREMENT
 - i. GOODS IN
 - ii. GOODS OUT
 - iii. ORDERING REPORT
 - B. RESOURCING
 - i. PROJECTS
 - ii. ROLES
 - C. SCHEDULING
 - i. BANK HOLIDAYS
 - ii. SITE ACTIVITIES
 - D. SYSTEMS ADMIN
 - i. UTILITIES
 - a. CREATE USER
 - b. DAYBOOK REPORT
 - c. GEOGRAPHICAL DATA
 - d. SYSTEM GROUPS
 - e. USER BROWSER
 - E. WORKFLOW
 - i. CHANGE REQUESTS
 - ii. HIGH LEVEL SUMMARY
 - II. ADMINISTRATION
 - MY DETAILS
 - INSTALLING CLAM
 - CONNECTING TO CLAM (CLIENT)
 - GETTING STARTED

DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS



DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS

A4

DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS

FIG. 3

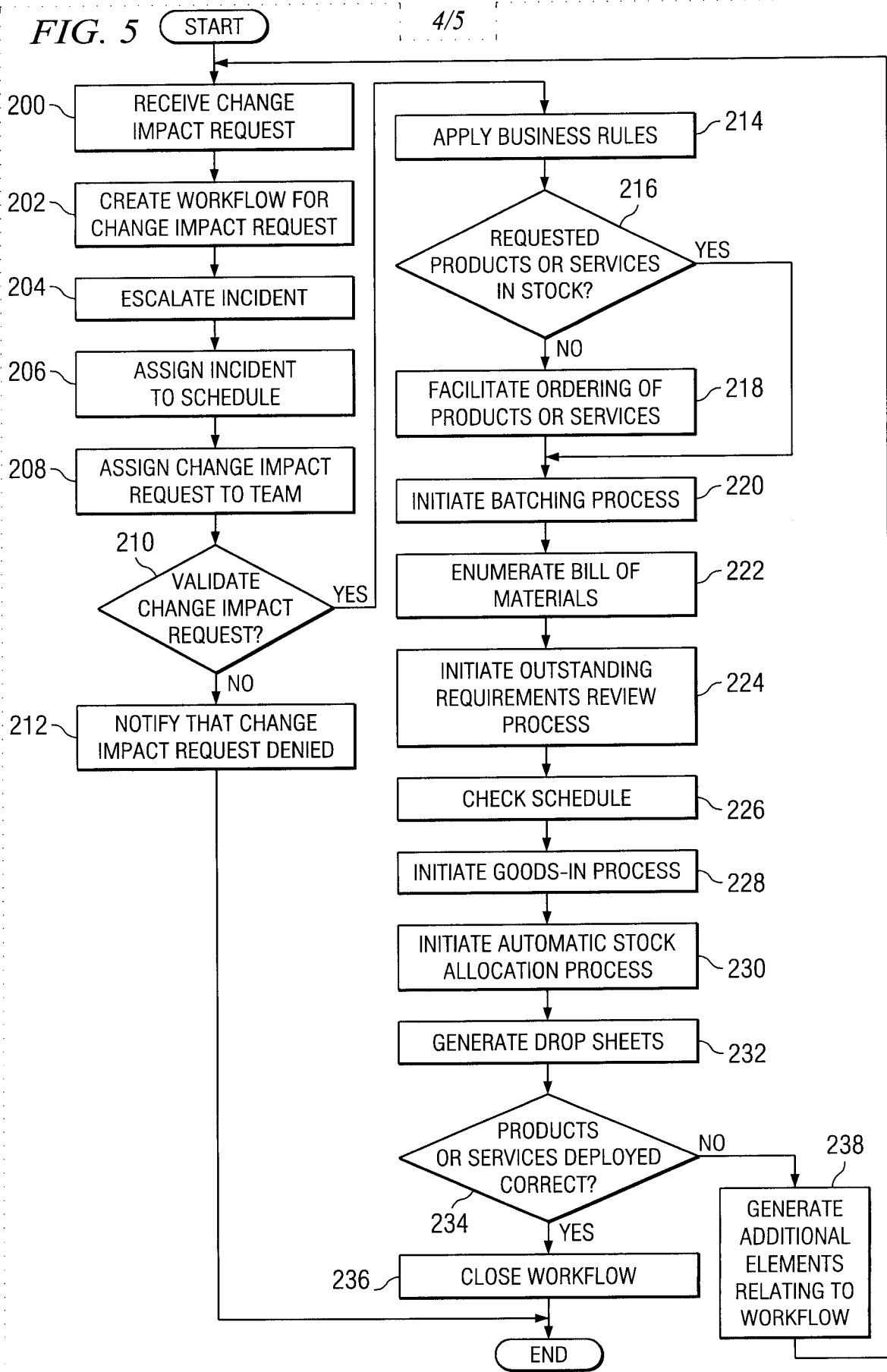
- 3/5
- 100
- CONCEPTS
 - I. ADMINISTRATION
 - A. GROUPS
 - B. SYSTEM USERS
 - C. USER RIGHTS
 - D. GEOGRAPHIC DATA
 - E. ATTRIBUTE MAPPING
 - II. COLLABORATION
 - A. NEWS
 - B. FORUMS
 - C. KNOWLEDGE BASE
 - D. REPOSITORY
 - III. ESTATE
 - A. EQUIPMENT
 - i. ASSETS
 - ii. LOAN EQUIPMENT
 - iii. LICENSES
 - iv. ORDERING
 - v. STOCK
 - vi. GOODS MOVEMENT
 - B. SITE MAPPING
 - i. SITE
 - ii. BUILDINGS
 - iii. WORK AREAS
 - iv. LOCATION POINTS
 - v. FACILITIES MANAGEMENT
 - IV. IMAC
 - A. ADDING PRODUCTS OR SERVICES
 - B. REMOVING PRODUCTS OR SERVICES
 - C. OFFICE MOVES
 - V. ORGANIZATION
 - A. DOMAINS
 - B. GROUPS
 - C. ROLES
 - D. MEMBER OF STAFF
 - E. BUSINESS STREAM
 - VI. RESOURCING
 - A. SITE ACTIVITIES
 - B. SITE ACTIVITY PLAN
 - C. SKILLS MATRIX
 - D. RESOURCE TEAMS
 - E. BANK HOLIDAYS
 - F. SECURITY CLEARANCE
 - G. PROJECTS
 - VII. SERVICES
 - A. PRODUCT CATALOGUE
 - B. SERVICE LIST
 - C. CATEGORIES
 - VIII. TOPOLOGY
 - A. BUSINESS RULES
 - B. BUILD KEYS
 - C. DNS NAMES
 - D. IP ADDRESSES
 - IX. WORKFLOW
 - A. SERVICE MANAGEMENT
 - i. INCIDENTS
 - ii. ESCALATIONS
 - iii. PERSONAL FOLLOW-UPS
 - iv. TEAM FOLLOW-UPS
 - v. SERVICE PROVIDERS
 - a. CONTRACTS
 - b. SERVICE LEVEL AGREEMENTS (SLAs)
 - B. WORK HANDLING
 - i. DROP SHEETS
 - ii. LOW LEVEL CONFIGURATION
 - iii. USER ACCEPTANCE TESTING

DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS

A4

FIG. 5

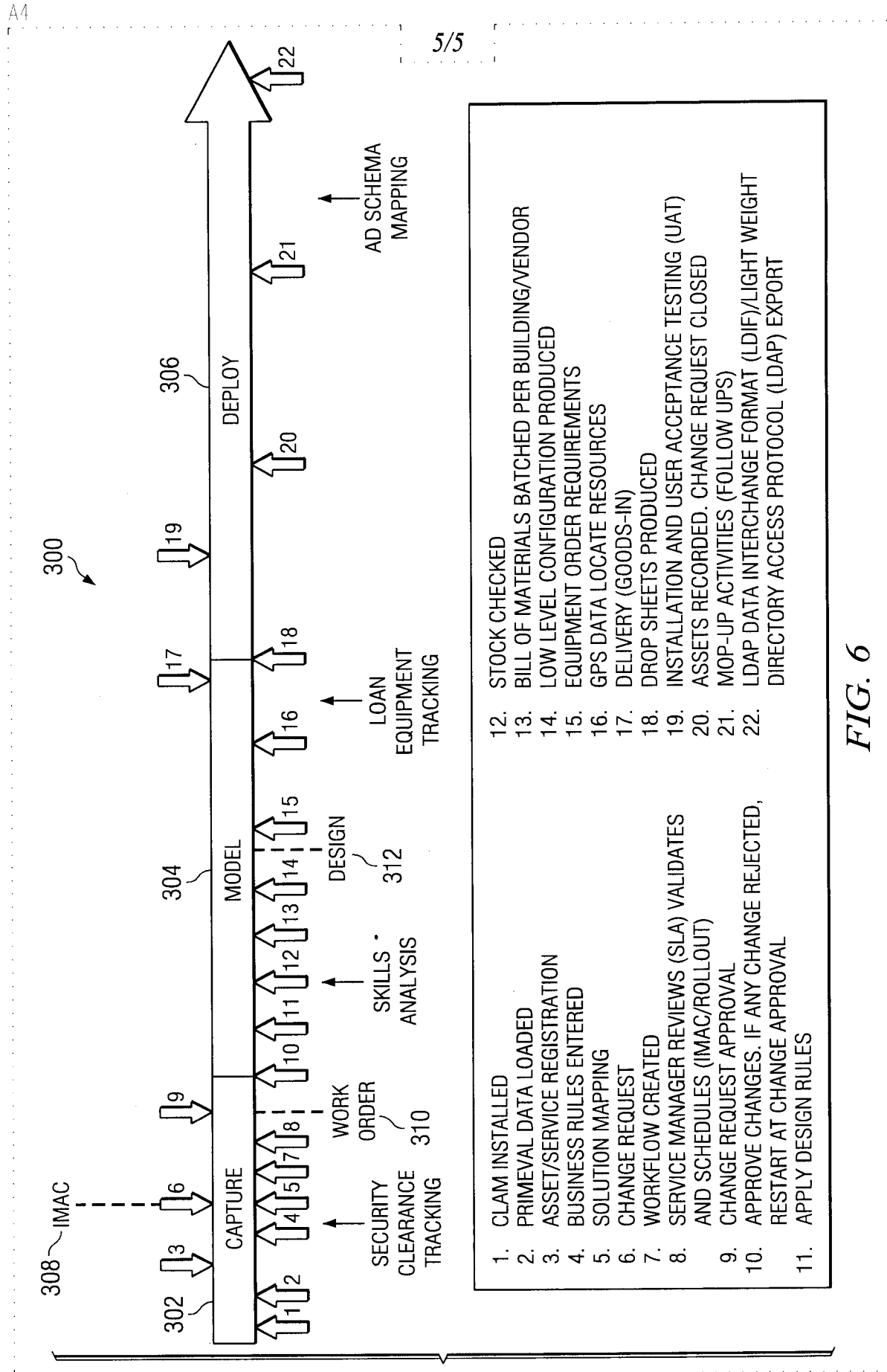
4/5



DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS

DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS

DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS



DRAFT DRAWINGS ** PLEASE DO NOT FILE WITH THIS COPY!! PLEASE CONTACT PATENT ART FOR SAME-DAY DELIVERY OF FINAL DRAWINGS